CASE STUDY

TrustArc

"TrustArc tools and subject matter experts assist in operationalizing privacy compliance across our enterprise."

15% Cut time-to-compliance
30% Reduced operating expenses
75% Privacy processes automated

Fortune 500 Consumer Products Company

Company Profile

size Fortune 500 INDUSTRY Consumer Products

CHALLENGES

The privacy compliance and business challenges that the company worked with TrustArc on include:

- Becoming informed on issues relating to managing compliance with GDPR and CCPA
- Managing global laws and regulations
- Understanding the risks associated with the collection of personal data
- Gaining guidance on privacy program development
- Operationalizing their privacy program
- Needing to demonstrate GDPR compliance
- Lacking centralized data inventory (cross-org collaboration difficult)
- Automating and managing DPIAs
- Managing privacy office and legal processes creating bottlenecks



TrustArc helps us to build awareness and importance of privacy with employees by use of privacy and vendor assessments. TrustArc's automated tools such as Cookie Consent Manager and Assessment Manager help us comply with GDPR, which now allows us to leverage for CCPA.



USE CASE



The key TrustArc solutions and services that the company

uses include:

- Assessment Manager to do cross-org data privacy assessments (DPIAs) and vendor risk assessments
- **Data Inventory Hub** to provide a single place to maintain the company's privacy data inventory in a secure and sustainable way
- **Cookie Consent Manager** to manage cookie compliance under GDPR and CCPA
- GDPR readiness **Consulting Services**
- The company has utilized TrustArc for their privacy needs for 2+ years.





Cookie Consent Manager



RESULTS

The company achieved the following results with TrustArc:

- Cut time-to-compliance by up to 15%
- Reduced operating expenses required to run their privacy program by 16-30%
- Automated more than 75% of privacy processes that were previously managed manually
- Conducted **consistent assessments** (e.g., DPIA/PIA) across the global organization to achieve compliance with GDPR
- Created a **central repository for their data privacy inventory** that enabled collection of accurate business process activity records and collaboration across the organization
- Generated Article 30 report to meet regulatory obligations
- Began assessing their third-party vendors via **vendor privacy risk assessments**





The company noted satisfaction with the following aspects of TrustArc:

- Ease of use of the tools and offerings
- Flexibility to scale to meet changes in my business
- Level of customization available
- Onboarding and support process
- Ability to generate meaningful reports



The company also agreed that TrustArc:

- Made it easier to fulfill compliance obligations
 - Demonstrates high subject matter expertise for privacy compliance
 - Offers highly innovative privacy products
 - Helps automate and operationalize the privacy program
 - Enables us to make more informed business decisions
 - Helps us automatically identify applicable laws and regulations

In addition, TrustArc's enhancements to address new laws and integrations with other partners provides for further opportunities for improvement to our privacy programs.

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Ready to get started?

Read About TrustArc

Talk to an Expert

About TrustArc

As the leader in data privacy, TrustArc automates and simplifies the creation of end-to-end privacy management programs for global organizations. TrustArc is the only company to deliver the depth of privacy intelligence, coupled with the complete platform automation, that is essential for the growing number of privacy regulations in an ever-changing digital world. Headquartered in San Francisco, and backed by a global team across the Americas, Europe, and Asia, TrustArc helps customers worldwide demonstrate compliance, minimize risk, and build trust. For additional information visit www.trustarc.com